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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

23

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2009 - 80352

Date: 7/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

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2009 JUL 23 P 1:22
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL CENTER

Complaint By: **First:** Ellen **Last:** Mott-Seitz

Account Name: Ellen Mott-Seitz

Home:

Street:

Work: (000) 000-0000

City: Kingman

CBR:

State: AZ **Zip:** 86401

is: Arizona Corporation Commission

DOCKETED

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: Brenda Bevard

Contact Phone:

DOCKETED BY [Signature]

Nature of Complaint:

7/13/09 Per Ms. Ellen Mott-Seitz she against the 20% increase proposed by her electric. Why are utility companies doing this at this time. Low-Economic times like this currently. They received 18-19% a year ago that will be a 40% within a 2 year period. Natural gas prices have lowered and have decrease in price. She opposes the current application filed.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

7/13/09 I spoke with Ms. Mott-Seitz and provided her with the following. That her comments regarding the UNS Electric ("UNS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the UNS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 7/15/2009

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